

Brief Summary of Petly Plan

Subscriber Name _____ Monthly payments _____

Benefits of the plan (Plan must be active and current in payments):

1. 50% off for scheduled physical exam visits
2. Free Scheduled Routine Nail Trims (n/t's) (recommend every 2 months). Non-routine nail trims (which requires more staff, sedative, or filing) are additional.
3. Discounts toward medical/surgical services, baths, boarding/supervised stay, flea and heartworm prevention.
 - Multiple discounts are excluded.
 - Exclusions: House calls (services and products) and Emergency's
4. Easy monthly payments
5. Dental (deep cleaning of teeth) once a year in adults (Gold and Platinum Plan only). Extractions are additional, but Petly discount applied off any dental work (including xrays) and periodontal disease treatment* (available 90 days after signup)
6. Spay and neuter with puppy/kitten plan (Platinum Plan only)
7. All routine vaccinations, fecal exams, and heartworm test
8. Bloodwork (preventative/pre-operative) depends on plan chosen.
9. Radiographs- 2 view (Adult Platinum Plan only)
10. Blood Pressure in cats with Platinum Plan.
11. Plans renew automatically every year

Cancellation Policy:

1. Before any services are rendered
 - a. First 72 hours, subscribers can cancel their plan, but the initial membership fee is nonrefundable.
 - b. After 72 hours, the subscriber must provide in writing no less than 30 days prior to desired cancellation. Monthly payments (previous and due before cancellation) & the initial membership fee is nonrefundable.
2. After services are rendered:
 - a. Membership fee is nonrefundable.
 - b. All discounted products and services are reversed back to normal prices and the difference must be paid at the time of cancellation
 - c. Subscribers must pay for the cost of the services used that exceed paid installments (Example: If a dental cleaning was performed and vaccines were given, but only two monthly payment had been paid, the cost of those services exceeded the amount of two monthly payments, the difference would have to be paid if the Petly subscriber should choose to cancel their plan).
 - c.A. At that time the subscriber has to make a decision between two options for payment:
 - c.A.1. Pay the balance in full by cash/MC/Visa/Amex at the time of cancellation. OR
 - c.A.2. Continue making payments as agreed with the plan for the remainder of your contract and not renew for the next year.

* No Multiple discounts

-For full details please refer to your contract-

Subscriber Signature: _____